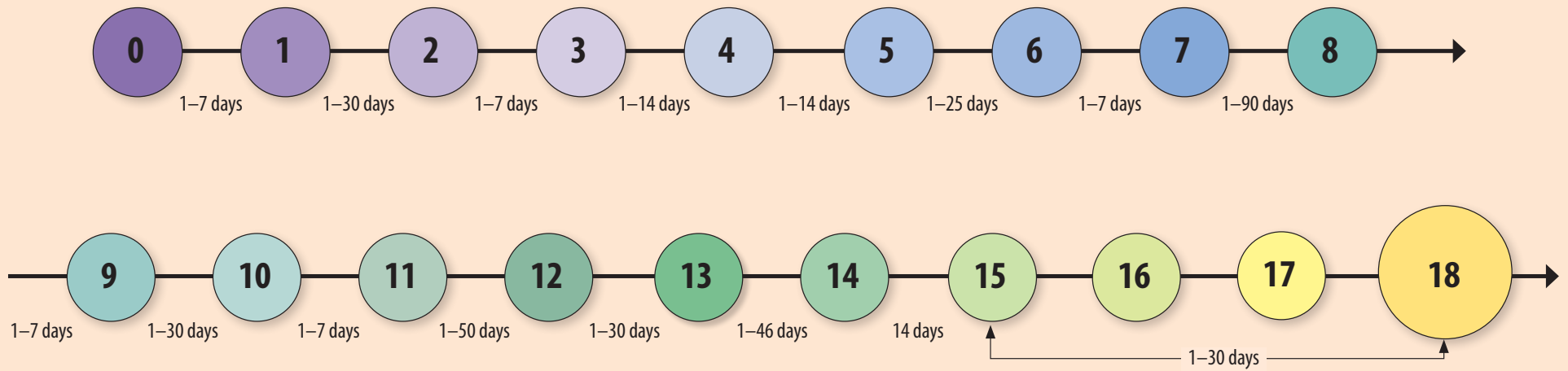
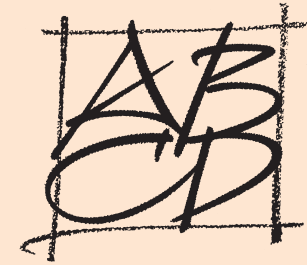


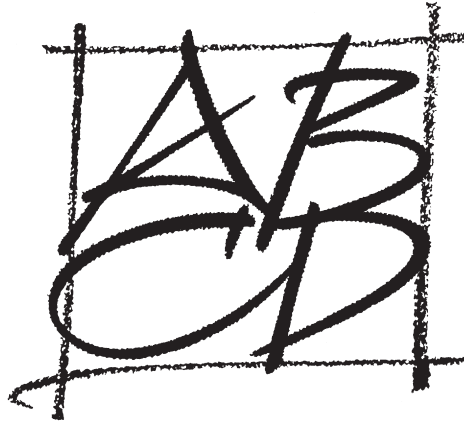
ABCD Investigation Process Target Timeline*



- | | | |
|---|--|---|
| 0. Receive complaint | 8. Receive investigative report | 15. Conduct hearing |
| 1. Send complaint to subject actuary (SA) | 9. Send report to SA | 16. Recommend dismissal, counseling, further investigation, or discipline recommendation |
| 2. Receive SA's response | 10. Receive SA's response | 17. As applicable, notify SA/ complainant, effect counseling, prepare report with transcript to SA and membership organizations |
| 3. Transmit to Chair and Vice Chairs (VCs) | 11. Transmit to ABCD | 18. Refer to member organization(s) for discipline process |
| 4. Decide whether to dismiss, assign to mediator, or assign to investigator | 12. Decide whether to dismiss, counsel, investigate further, or schedule hearing | |
| 5. Select investigator and inform SA | 13. Send SA hearing notice | |
| 6. SA accepts appointment or objects | 14. SA responds | |
| 7. Send case specific docs to investigator | | |

*ABCD rules dictate some time frames.

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